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# TOWN OF OXFORD

Last Updated 5/4/2020

## COVID-19 Resource Directory

The Directory below provides an up-to-date list of resources available to local residents. This includes resources related to Health and Nutrition, Unemployment, Utilities, Banks, Student Loans, Business, Mortgages and Home Loans and Healthcare. If you have further questions regarding COVID-19 as it relates to Oxford please email us at [covid19questions@town.oxford.ma.us](mailto:covid19questions@town.oxford.ma.us) and we will try to get back to you as quickly as possible.

### Health and Nutrition

#### Oxford Public Schools: Grab and Go Lunches

- **Overview:** With the closure of all schools in Town, Oxford Public Schools will provide Grab and Go lunches to students.
- **Actions Being Taken:**
  - Families with students who attend Oxford Public Schools who are eighteen years old and younger may arrive at **Oxford High School** between **8:00 a.m. - 11:00 a.m., Monday-Friday** through **June 15th**, to pick up **FREE** boxed meals, by driving up to the main entrance and having meals brought out to you as you reach the overhang when walking towards the front doors. **Students or parents should not enter the building.**
  - **PLEASE NOTE:** Meals will **not** be available on Monday, May 25th, as the District is closed in observance of Memorial Day.
- **Phone Number:** (508) 987-6050
- **Website:** <http://www.oxps.org/district-announcements/grabgobreakfastandlunch>

## **Oxford Ecumenical Food Shelf**

- **Overview:** Until the crisis situation changes, we will continue to have the “drive-thru” food pick-up for Oxford residents every Thursday from 4:00 PM until 7:00 PM, in front of the Oxford Community Center located at 4 Maple Road in Oxford MA. Any Oxford family can call and come for food. We are making up an average of 70 boxes each week. Please note: No one will be allowed inside the Community Center or the Food Shelf for any reason.
- **Actions Being Taken:** Please read the following directions from the Food Shelf
  - **BEFORE COMING IN:**
    - Please call the Food Shelf at #508-987-1062 and leave a message to let us know you will be coming, so we can have the necessary boxes of food ready.
  - **UPON ARRIVING:**
    - Follow the posted arrows to drive up to the front door of the Community Center. Please open your trunk / rear hatch. Families will be asked their name, address and family size (how many members). The amount of food we receive from the Worcester County Food Bank is determined by how many families and individuals we serve.
  - **One additional note:**
    - DUE TO SOCIAL DISTANCING SAFETY REQUIREMENTS, VOLUNTEERS ARE NOT ALLOWED TO PUT FOOD ONTO THE BACK SEAT OF ANY VEHICLE.
- **Phone Number:** (508) 987-1062
- **Website:** <http://www.oxfordfoodshelf.org/>

## **Tri-Valley Inc. Meals on Wheels (Seniors)**

- **Overview:** Tri-Valley Inc. also known as Meals on Wheels will continue to deliver meals to senior citizens in Oxford until further notice.
- **Actions Being Taken:**
  - Tri-Valley Inc. is delivering Meals on Wheels, providing Care Management, In-home Services, Protective Services, and our Information & Resource team is fielding calls during this pandemic.
  - As of March 16, 2020, Tri-Valley Inc. has closed it's main office but is continuing to take phone calls and deliver meals.
- **Phone Number:** 508-949-6640
- **Website:** <https://www.trivalleyinc.org/>

## **SNAP Benefits and Food Assistance (Department of Transitional Assistance)**

- **Overview:** In the event of financial hardship due to COVID-19 you may become eligible for the Supplemental Nutrition Assistance Program (SNAP). The Department of Transitional Assistance (DTA) administers SNAP benefits. SNAP provides a monthly benefit to buy nutritious foods. To get SNAP, you must be low-income and be a U.S. citizen or legal noncitizen (restrictions apply). Eligibility for SNAP benefits depends on financial and nonfinancial criteria.
- **Actions Being Taken:**
  - The DTA is continuously accepting SNAP applications and encourages interested parties to do so online.
- **Phone Number:** (877) 382-2363
- **Website:**
  - Main Website: <https://www.mass.gov/snap-benefits-formerly-food-stamps>
  - Application: <https://dtacconnect.eohhs.mass.gov/>

## **YMCA of Central Massachusetts**

- **Overview:** In response to COVID-19 all YMCA of Central Massachusetts locations have been closed until further notice. In response, the YMCA has launched YMCA 360, a virtual resource that provides favorite classes and top instructors 24/7 online.
- **Actions Being Taken:**
  - The closure of all YMCA of Central Massachusetts locations.
  - The Creation of YMCA 360, an online Community Center that provides fitness focused classes that can be done from home.
- **Phone Number:** (508) 755-6101
- **Website:**
  - Main Website: <https://www.ymcaofcm.org/online-community-center/>
  - YMCA 360: <https://ymca360.org/>

## **National Alliance on Mental Illness (NAMI)**

- **Overview:** NAMI has created a webpage that seeks to provide information to people who struggle with mental illness during the COVID-19 Pandemic.
- **Actions Being Taken:**
  - The creation of the NAMI Help Line Coronavirus Information and Resources Guide.
- **Phone Number:** 800-950-NAMI
- **Email:** info@nami.org
- **Website:**
  - Main Website: <https://www.nami.org/About-NAMI/NAMI-News/2020/NAMI-Updates-on-the-Coronavirus>
  - NAMI HelpLine Coronavirus Information and Resources Guide: <https://www.nami.org/getattachment/About-NAMI/NAMI-News/2020/NAMI-Updates-on-the-Coronavirus/COVID-19-Updated-Guide-1.pdf>

# Unemployment

## The Massachusetts Department of Unemployment Assistance (DUA)

- **Overview:** Pandemic Unemployment Assistance (PUA) provides up to 39 weeks of unemployment benefits to individuals who are unable to work because of a COVID-19-related reason but are not eligible for regular or extended unemployment benefits.
- **Actions being taken:**
  - Pandemic Unemployment Assistance (PUA) provides payment to workers not traditionally eligible for unemployment benefits (self-employed, independent contractors, workers with limited work history, and others) who are unable to work as a direct result of the coronavirus public health emergency.
  - Applicants will need to provide the following information: Your social security number, If you are not a citizen of the United States, your A Number (USCIS Number, Your residential address, Your mailing address (if different from residential address), Your telephone number, Your email address, Your birth date, Your wage records for 2019 (1099 forms, Pay stubs, Bank statements), The social security number(s) and date(s) of birth for your dependent child(ren), If you want to use direct deposit for payment, your bank account and routing numbers
- **Phone Number:** (617) 626-6800
- **Websites:**
  - Main Website: <https://www.mass.gov/info-details/massachusetts-covid-19-unemployment-information>
  - PUA Website: <https://www.mass.gov/how-to/apply-for-pandemic-unemployment-assistance>
  - Unemployment Application: <https://uionline.detma.org/Claimant/Core/Login.ASPX>

## Massachusetts Department of Industrial Accidents (Workers

### Compensation)

- **Overview:** If you contract COVID-19 for any work-related reason, you could be eligible for workers' compensation. If you qualify, you can receive payments to partially replace your paycheck and for medical care related to your injury. If your employer's workers' compensation insurer denies your claim, you may file a claim with the Department of Industrial Accidents.

- **Actions being taken:**
  - Effective Wednesday, March 18th the DIA will suspend all in-person proceedings and meetings until Friday April 3<sup>rd</sup>
- **Phone Number:** (857) 321-7470
- **Websites:**
  - Main Website: <https://www.mass.gov/workers-compensation-for-injured-workers>
  - To file a claim: <https://www.mass.gov/how-to/file-a-workers-compensation-claim>

## **Restaurant Opportunities Centers United**

- **Overview:** The Restaurant Opportunities Centers (ROC) United is a nonprofit organization fighting to improve wages and working conditions for the nation's restaurant workforce. With the Outbreak of COVID-19 ROC has taken several initiatives to assist food service workers impacted.
- **Actions being taken:**
  - The Creation of a COVID-19 Support Resource Page that facilitates:
    - Access to relief funds for food service workers impacted by COVID-19.
    - The creation of petitions to better the lives of food service workers impacted by COVID-19.
- **Email:** info@rocunited.org
- **Websites:**
  - Main Website: <https://rocunited.org/stop-the-spread/coronavirus-support/>
  - Relief Fund Application: <https://rocunited.org/relief/application/>

## **Restaurant Workers' Community Foundation**

- **Overview:** RWCF is working to collect information and funds that will help restaurants and workers deal most effectively with the COVID-19 Emergency.

- **Actions being taken:**
  - RWCF has collected funds to assist restaurant owners and employees in the wake of COVID-19.
  - RWCF has created a page of resources for restaurant employees who have been displaced due to COVID-19.
- **Email:** info@restaurantworkerscf.org
- **Websites:** <https://www.restaurantworkerscf.org/>

### **The Greg Hill Foundation Restaurant Strong Fund**

- **Overview:** The Greg Hill Foundation has teamed up with Samuel Adams to support those from the Massachusetts restaurant industry who have been impacted by the Covid-19 closures.
- **Actions being taken:**
  - The creation of the Restaurant Strong Fund that will be used to support restaurants and their staff who have been impacted by COVID.
- **Email:** info@thegreghillfoundation.org
- **Websites:** <https://www.restaurantstrong.org/index.html>

### **National Retail Federation**

- **Overview:** While many retailers have been forced to make cuts to their workforce due to temporary or permanent closure caused by the COVID-19 pandemic, other retail companies are hiring thousands of workers to meet increased consumer demand.
- **Actions being taken:**
  - The NRF has created a compilation of retailers who are hiring and encourages people who have lost their job during the pandemic to apply.
- **Phone Number:** 1 (800) 673-4692
- **Email:** [contact@nrf.com](mailto:contact@nrf.com)

- **Websites:**
  - Main Website: <https://nrf.com/>
  - Job Board: <https://nrf.com/resources/nrf-job-board>

## Utilities

### National Grid

- **Overview:** As conditions evolve, National Grid is taking precautionary actions to mitigate exposure and reduce the impact of the novel coronavirus (COVID-19) on their customers and employees. They are committed to providing safe and reliable service to their customers.
- **Actions being taken:**
  - Effective March 13, 2020, National Grid has temporarily suspended collections-related activities, including service disconnections, to lessen any financial hardship the COVID-19 pandemic may have on all of our customers – whether residential, commercial or industrial. This includes temporarily suspending interest and penalties for late payments.
  - National grid will continue to provide emergency responses, customer requested gas and electricity services, and the regular billing processes.
  - National grid will suspend Non-essential planned electricity outages, Non-essential electric & gas related services, and Energy efficiency on-premise services.
- **Phone Number: 1 (800) 322-3223**
- **Website:** <https://www.nationalgridus.com/COVID-19>

### Aquarion Water

- **Overview:** Aquarion is currently operating under their emergency pandemic plan. Among other things, this allows them to focus resources where they are needed most—ensuring the delivery of high quality water and service to customers.
- **Actions being taken:**
  - All shutoffs for nonpayment have been suspended.
  - Aquarion is curtailing any nonessential planned work.



- Aquarion is making sure all field resources and support staff continue to be ready in the event of a service disruption not related to COVID-19.
- Aquarion has online and mobile tools to help you conduct business with them as usual, including customer service agents to speak with by phone.
- Aquarion is postponing employee travel, canceling large meetings and business gatherings.
- **Phone Number:** 1 (800) 732-9678
- **Website:** <https://www.aquarionwater.com/customer-care/covid-19>

## **Spectrum Internet**

- **Overview:** Spectrum is closely monitoring updates from the Centers for Disease Control and Prevention (CDC) regarding the Coronavirus situation (COVID-19) and continuing to receive guidance from government agencies and public health officials to ensure the most up-to-date information and protocols are in place.
- **Actions being taken:**
  - Spectrum won't terminate service for 60 days for residential or small business customers who face difficult economic circumstances related to the coronavirus pandemic. Similarly, they won't charge late fees for those customers facing difficult economic circumstances related to the pandemic.
  - Spectrum is offering new customers who don't have Spectrum internet two free months of internet and WiFi to help households with students in Pre-K to 12 and/or college with their remote education.
  - Spectrum is opening WiFi hotspots across our footprint for public use.
  - Spectrum will continue to offer Spectrum Internet Assist, their high-speed broadband program to eligible low-income households.
- **Phone Number:** 1 (800) 892-4357
- **Website:** <https://www.spectrum.net/support/internet/coronavirus-covid-19-information-spectrum-customers/>

## **Verizon**

- **Overview:** Verizon is committed to ensuring customers have access to the most reliable networks and global solutions—now and in the days and weeks to come. As the situation evolves, they are working closely with our employees, partners and suppliers to support ongoing business operations and serve customers’ needs.
- **Actions being taken:**
  - Verizon will waive late fees for 60 days from March 16, 2020 to May 16, 2020, and will not terminate service to a customer who's been impacted by the events involving the Coronavirus.
  - Verizon will offer free international calling to countries identified by the Center for Disease Control as level 3 impacted by the coronavirus effective 3/18 through the end of April.
  - Verizon will also waive activation fees on new lines of service and upgrade fees starting March 18. This applies to all purchases and service-only activations made through Verizon digital channels, such as verizonwireless.com and the My Verizon app.
  - Verizon is adding 15GB of high speed data for wireless consumer and small business customers to be automatically applied with no customer action necessary.
  - Verizon is providing a new discount internet option for low-income households.
  - Verizon is waiving two months internet and voice service charges for current Lifeline customers.
- **Phone Number:** 1 (800) 922-0204
- **Website:** <https://www.verizon.com/about/news/our-response-coronavirus>

## **AT&T**

- **Overview:** As our AT&T responds to COVID-19, the health and safety of their employees and customers remains the top priority. The work they do is critical to millions of people and companies around the world, and they’re committed to being there when customers and colleagues need them most.

- **Actions being taken:**

- AT&T to Support Nurses and Physicians with three months of free service on FirstNet Network.
- AT&T will not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic.
- They will waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.
- AT&T is redirecting more resources to provide communication services and tools for first responders, health care professionals, educators and other essential customers. This additional support will help ensure these customers can continue providing critical support to the country and their communities, particularly to first responders using the FirstNet network.

- **Phone Number:** 1 (800) 288-2020

- **Website:** <https://about.att.com/pages/COVID-19.html>

## Sprint

- **Overview:** Sprint is committed to the well-being of customers and employees. At a time when social distancing plays a critical role in slowing the spread of COVID-19, Sprint's digital and support services are ready to help when you need it most.

- **Actions being taken:**

- Sprint has reduced Store Hours to Monday-Saturday 11:00 a.m.-6:00 p.m. and Sunday 12:00 p.m.-5:00 p.m.
- Sprint is providing unlimited data for 60 days to customers with metered data plans and giving 20 GB of free mobile hotspot to customers with hotspot-capable devices.
- Sprint is saving per-minute toll charges for international long-distance calls from the U.S. to CDC- defined Level 3 countries.
- All orders on sprint.com will get free next-day shipping and waived activation fees.
- Sprint is working with T-Mobile to expand coverage nationwide.

- **Phone Number:** 1 (844) 382-3312
- **Website:** <https://www.sprint.com/en/landings/covid-19.html>

## **T-Mobile**

- **Overview:** T-Mobile has been mobilizing response and relief efforts in every area of the business to ensure they continue to provide the connectivity that is crucial during these challenging and unique times.
- **Actions being taken:**
  - Starting April 1<sup>st</sup>, all T-Mobile and Metro by T-Mobile stores that have remained open will operate on an updated schedule of 11 am to 6 pm, Monday to Saturday, and 12 pm to 6 pm on Sunday. All our stores will be closed on Easter Sunday.
  - T-Mobile Connect Launches Early to Help the Most Vulnerable in America Get and Stay Connected.
  - T-Mobile has temporarily closed about 80% of its' company-owned retail stores until at least March 31<sup>st</sup>. The stores that remain open, which are distributed across the country, will operate on reduced schedules and only stay open for eight hours each day – from 10 am to 6 pm local time for most stores
  - T-Mobile does not have an offer available for 60 days of free service and encourage consumers to be cautious of social media posts that may include fraudulent numbers.
  - T-Mobile is working with Sprint to expand coverage nationwide.
- **Phone Number:** 1 (877) 296-1018
- **Websites:**
  - Main Website: <https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>
  - T-Mobile Connect Info: <https://www.t-mobile.com/news/tmobile-connect-launch>

## **Banks**

### **bankHometown**

- **Overview:** The health and safety of customers, employees, and communities continues to be bankHometown's top priority. To accomplish that and assist in slowing the spread of the virus, bankHometown will close branch lobbies to customer traffic and serve customers via drive-up window, ATM and electronic banking services.
  
- **Actions being taken:**
  - Effective Wednesday, March 18, 2020, Branch Locations Open for Drive-up Only with access to Safe Deposit Boxes available by appointment only.
  - bankHometown encourages all customers to utilize online banking and bill pay, mobile banking, mobile deposit, telephone banking, debit card to purchase items online, and Zelle Person-to-Person payments.
  
- **Phone Number:** (888) 307-5887
  
- **Website:** <https://www.bankhometown.com/about/news/alerts/our-commitment-to-your-safety-coronavirus-covid-19/>

### **Webster Five Cents Savings Bank**

- **Overview:** Webster Five takes the safety and welfare of customers and employees seriously. Like a growing number of businesses, they are proactively following news regarding the Coronavirus (COVID-19). They will continue to provide any updates regarding our business practices as the situation develops.
  
- **Actions being taken:**
  - Effective 12:00 PM, Tuesday, March 17, 2020, Webster Five has been handling drive-up banking transactions only.
  - Surcharges within the SUM network of ATM's have been removed (see website for more details).

- Webster Five encourages customers to utilize bank by phone and digital banking during the pandemic.
- **Phone Number:** 1 (800) 696-9401
- **Website:** <https://www.web5.com/webster-five-coronavirus-covid-19-response/>

## Student Loans

### Note:

- On March 27, 2020, the president signed the *CARES Act* into law, which, among other things, provides broad relief for federal student loan borrowers.
- In response to the impact of the coronavirus outbreak, on Friday, March 13, 2020, President Trump announced that the U.S. Department of Education (ED) will waive interest on all federally held student loans.

### **When will the waiver begin?**

- The student loan interest waiver program will be effective Friday, March 13, 2020. The waiver will be automatically applied to all ED-owned student loans as of that date. It may take some time for the change to show up on your account, but when it does it will be retroactive to March 13.

### **What loans will the waiver apply to?**

- The 0% interest rate will apply to only those student loans owned by ED – including all Direct and ED-owned Federal Family Education Loans (FFELP) in any status (in repayment, in school, grace, deferment, forbearance, etc.).

## **Federal Student Aid.gov (U.S. Department of Education)**

- **Overview:** Studentaid.gov has created a website that address general student financial aid and loan repayment questions. While this website generally addresses broad questions, they do advise reaching out to specific loan providers and colleges for more specific answers.

○ **Actions being taken:**

- To provide relief to student loan borrowers during the COVID-19 national emergency, federal student loan borrowers are automatically being placed in an administrative forbearance, which allows you to temporarily stop making your monthly loan payment. This suspension of payments will last until Sept. 30, 2020, but you can still make payments if you choose.
  - A list of general questions and important links regarding financial aid can be found on the website listed below. These are frequently updated and they encourage constituents to reach out if their questions are not addressed.
  - As mentioned, studentaid.gov encourages borrowers to reach out to loan providers with case specific questions.
- **Phone Number:** 1 (800) 433-3243
- **Website:** <https://studentaid.gov/announcements-events/coronavirus>

## **Common Student Loan Providers and Contacts:**

### **Sallie Mae**

- Website: <https://www.salliemae.com/landing/coronavirus/>
- Phone Number: (800) 472-5543

### **Great Lakes Borrowing Services**

- Website: <https://mygreatlakes.org/educate/covid-19.html>
- Phone Number: (800) 236-4300

### **Navient**

- Website: <https://navient.com/covid-19>
- Phone Number: (888) 272-5543

## Business

### Small Business Administration's Economic Injury Disaster Loan (EIDL) Program

- **Overview:** The U.S. Small Business Administration (SBA) is offering low-interest federal disaster loans for working capital to Massachusetts small businesses suffering substantial economic injury as a result of the Coronavirus (COVID-19).
- **Actions being taken:**
  - Any interested business needs to apply directly to the SBA.
  - Businesses that did not fill out the initial MEMA survey can and should apply directly to the SBA.
  - Businesses who did fill out the initial MEMA survey must apply directly to the SBA.
  - The deadline to apply for an Economic Injury Disaster Loan is **Dec. 18, 2020**
- **Phone Number:** (800) 659-2955
- **Website:** <https://disasterloan.sba.gov/ela>

### WorkShare Program

- **Overview:** WorkShare is a program that offers a smart alternative to layoffs. Employees work reduced hours while collecting unemployment benefits to supplement their lower wages.
- **Actions being taken:**
  - The WorkShare program helps employers to avoid the burdens of a layoff situation. It also helps employees avoid full unemployment. WorkShare also allows employers to:
    - Increase cash flow
    - Keep skilled, trained workers
    - Reduce future hiring and retraining costs
    - Avoid disruption in business operations



- Be prepared for future business growth
- Maintain worker productivity
- **Websites:**
  - Main Website: <https://www.mass.gov/topics/workshare-program>
  - Employer Application: <https://www.mass.gov/how-to/apply-for-workshare>
  - Employee WorkShare Claim: <https://www.mass.gov/how-to/file-for-an-initial-workshare-claim-as-a-worker>

## **The Lake 940 WGFP Radio**

- **Overview:** As a response to the COVID-19 pandemic, THE LAKE 940 is donating free radio commercials to local small businesses that are struggling.
- **Actions being taken:**
  - If your business is still open, it is likely essential to this area. Do you have new specials? Offering delivery? Different hours? The Lake 940 wants to help get the word out. If your business is currently closed, but you are offering products or services in an alternate way let them know.
  - Follow the website link below to find out how your business can benefit.
- **Phone Number:** (508) 943-9400
- **Website:** <http://lake940.com/free-radio-commercials-for-small-businesses/>

## **Mortgages and Home Loans**

### **Note:**

Different mortgage lenders have responded to the COVID-19 pandemic in different ways and as a result, you are encouraged to contact your specific lender to receive case specific options. As information regarding mortgage relief legislation in Massachusetts or the United States becomes accessible, we will update this page.

## **Healthcare**

**For information about local healthcare providers please visit their website regarding COVID-19 or call the non-emergency phone number provided.**

### **Reliant Medical Group**

- Website: <https://reliantmedicalgroup.org/concerned-about-coronavirus/>
- Phone Number: (800) 283-2556

### **UMass Memorial Healthcare**

- Website: <https://www.umassmemorialhealthcare.org/umass-memorial-health-care/patients-visitors/coronavirus-covid-19-news-and-information>
- Phone Number: (855) 862-7763

### **Saint Vincent Hospital**

- Website: <https://www.stvincenthospital.com/special-message>
- Phone Number: (866) 494-3627

## **Apps**

### **Uber:**

- **Overview:** Uber is taking several steps to participate in the fight to end the COVID-19 Pandemic. Uber is continuing to supply rides and food deliveries to those who need them.
- **Actions being taken:**
  - Uber Health is providing free transportation for frontline healthcare workers, helping them get to and from patients' homes, as well as between healthcare facilities.
  - We've waived the Delivery Fee for the more than 100,000 independent restaurants across US and Canada on Uber Eats.
  - Uber has provided a list of advisories for Uber drivers and customers regarding health safety.
- **Help Center:** [https://help.uber.com/driving-and-delivering/?\\_ga=2.260764237.1995907687.1586274660-417365369.1586274660](https://help.uber.com/driving-and-delivering/?_ga=2.260764237.1995907687.1586274660-417365369.1586274660)
- **Website:** <https://www.uber.com/us/en/coronavirus/>

## **Instacart:**

- **Overview:** The health and safety of the entire Instacart community is always there top priority. Instacart has made a number of health and safety updates related to COVID-19 (coronavirus) and introduced new service options available on the Instacart platform.
- **Actions being taken:**
  - They are working closely with national and local authorities, as well as health and safety experts, to actively monitor national health situations and ensure they operate safely and with minimal disruption to service.
  - They provide recommended Health and Safety Guidelines and have shared them with the shopper community to ensure they take the appropriate precautions to safely deliver your order.
  - The Leave at My Door Delivery option gives you more flexibility in choosing how you receive groceries. Simply check the box for **Leave at My Door Delivery** at checkout. You can leave additional instructions for your shopper and receive a photo confirmation once your groceries have been delivered.
- **Phone Number:** 1 (888) 246-7822
- **Website:** <https://www.instacart.com/help/article/360041270891#360041270891>